

THE NETWORK

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OFFICE INFORMATION

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OFFICE HOURS:
Mon.- Fri. 8am- 5pm

jamesvalley.com

GET OUR ENEWSLETTER

Getting the newsletter in your mailbox is great, but why not get it in your inbox!

Sign up for NVC's monthly eNewsletter at NVC.net.

FOLLOW US ON SOCIAL MEDIA

Stay in touch with NVC, check us out on Facebook and Twitter!

2018 BOB PETERSON MEMORIAL TELECOMMUNICATIONS SCHOLARSHIP

James Valley Telecommunications will be awarding three \$2,000 scholarships this year to area seniors whose parents or legal guardians are members of the cooperative.



Scholarship applications have been forwarded to the guidance counselors at area schools. Applications are also available online at www.jamesvalley.com.

The deadline for returning the application to James Valley Telecommunication's

office is March 2, 2018. All applications must be received in the office by that date to be considered.

Seniors must be attending an accredited college, university or vocational school in South Dakota in the fall of 2018. A minimum GPA of 3.0 is required. As part of the application process, all students must submit a short essay of 400 words or less discussing the topic, "How would your life change if you had to live without your cell phone or Internet for one month?"

JVT members can also apply for the Foundation for Rural Services (FRS) scholarship. Requirements and application instructions are available at frs.org.

STATE WRESTLING FEBRUARY 23 & 24

The State Wrestling Championship matches will air live on JVT's ch 3/601HD. Full tournament coverage will be available at trackwrestling.com.

Watch our Facebook page and newsletter for programming announcements. Go to jamesvalley.com to sign up for the newsletter, and to find us on Facebook go to facebook.com/nvcinternet.

CYBER SECURITY WEBINAR



We recently hosted a webinar with Security Coverage on protecting your devices with Cyber Security.

Tools such as Tech Home Protect, Tech Home Protect Plus, and SecureIT were discussed along with simple things that can be done to make sure your online data is safe.

You can now try Protect or Protect Plus FREE for one month! Offer expires March 30, 2018.

If you were unable to tune in or would like to watch the webinar again it will be available on our website at jamesvalley.com/customer-care/internet-support/

For additional questions, there's another way you can get in touch with us - online with our live chat button. Go to jamesvalley.com, and you'll see the below popup. Click on it and one of our experts will be ready to answer your questions about your JVT services.

HAVE A QUESTION?
CHAT NOW

GRAND GIVEAWAY

Congratulations to Sandy Rodahl who won a Google Home and four months of free Internet in our Grand Giveaway! Sandy is pictured with her husband Robert and grandchildren.

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each



month we will randomly select one of our "grand" residential customers to win. Maybe our next winner will be you!

211 COMING TO BROWN COUNTY

Brown County residents will soon be able to get community information and referral services simply by dialing 211.

The FCC reserved the 211 dialing code in 2000 as an easy to remember and recognizable number. In 2017 over 46,000 calls were made to 211.

211 offers callers access to the following types of services: basic human needs resources, disaster response and recovery, mental health and health resources, employment support, older adults and persons with disabilities and children, youth and family education.

To learn more about 211 services, go to www.helplinecenter.org/2-1-1-community-resources.

UNLIMITED DATA

Only
\$89.95
/ month

jamesvalley.com



JVT GIVES BACK

The JVT and NVC offices are participating with Cell Phones for Soldiers as their only local drop sites for cell phone recycling.

Cell Phones For Soldiers is a national nonprofit organization dedicated to providing cost-free communication services and emergency funding to active-duty military members and veterans.

Donate your used cell phones (working or not) and we will ship them to CPFS, who will recycle or refurbish the phones. Your donation helps deliver calling cards to connect military members with their loved ones!



We also donated \$200 to Safe Harbor using our T-Shirt for a Cause funds. LaVonne Walker, Office Manager with Safe Harbor, is pictured.

We're proud to support an organization that provides for others in crisis situations.

DIRECTORY INFORMATION

Check your listing

Please take a moment now to check your listing in the 2017 directory. If you would like any additions or changes to your existing listing in the white pages, please call 611 to make sure these changes are incorporated in the next phone book.

You may want to consider adding information such as a PO Box, an email address or a cell phone number. There is no charge to list a PO Box in the same community as your 911 address. If you have a cell phone from James Valley Telecommunications, you can also list your cell number at no charge.

Additional line listings (email addresses, non-James Valley Telecommunications cell phones,

lake cabins, etc.) are \$1.00 per month. There is a one-time \$10.00 fee to change your current listing.



Yellow Page Sales

Melissa Schwartz, an official JVT phone directory sales

representative of Independent Pinnacle Services, will begin contacting businesses later this month about their advertising for the June 2018 phone book.

All members are encouraged to check their white and yellow page listings and call our office at 611 if you would like any changes made.

HD
DVR

FREE
for 3 months

jamesvalley.com



HD DVR

FREE
for 3 months

TV UPDATES

Now is the time to join other JVT members who have made the switch and are experiencing a new and improved TV service!

As the industry continues to change, we are committed to providing you, our members, with exceptional products at a very competitive price.

Our interactive guide has been updated and improved, along with our DVR capabilities. You can now get Cloud DVR on all TVs. Start watching a recorded program in one room and resume watching it in another! You also can record up to 10 shows at one time. All of this for only \$17/month.

As your recordings are saved to the "cloud" and not your set top box, you never have to worry about losing them! You will have 250GB of storage and can upgrade in \$5 increments.



Also, Cloud DVR customers will receive HD service on all TVs at no additional cost! If you are an HD only customer you can still do that for only \$11/month and get HD on all your TVs!

While we understand that learning how to use a new product is not always easy, we are confident that the quality and improvements in our TV product will be well worth it. Most of the TV features will continue to work as they have in the past with several enhancements like Restart TV.

Restart TV gives you the ability to restart a program that is already in progress. If you are browsing channels and find a show you wanted to watch that has already begun, restart it and watch from the beginning. Restart Channels are highlighted by the green and white Restart icon in the Program Guide.

The new guide and Cloud DVR is just one way that JVT is committed to delivering the best service to our members. Please call us to talk about upgrading your current system.

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