

#### **Employee Spotlight**

"Never say never" is Customer Service Representative Marjae Schinkel's motto because things in the telecommunications industry are always changing.

Marjae grew up in Groton, graduated from Nettleton Business School in Sioux Falls and started working at JVT/NVC in 2000. Marjae was a National Sales representative at both StarMark Cabinetry in Sioux Falls and Larson Storm Doors in Brookings before moving back home and in her words "marrying my farmer."

She and Dan have three daughters, a son, and three grandsons. They have been foster parents for many years, and three of their four children are adopted.

Over the years Marjae has taught Sunday school and helped coach her kids volleyball, basketball, softball, and soccer teams.

When Marjae started at JVT/NVC she had dial-up internet, and now we offer Gig internet. It really is an ever-changing industry!

Thank you Marjae for your service.



# **Grand Giveaway Winner**

Congratulations to Chad and Vicki Bent, who won \$300 in our Grand Giveaway! Vicki is pictured.

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we randomly select one of our "grand" residential customers to win. Our next winner could be you!

#### **Open House & 12 Days of Christmas Winners**

At our open holiday house, customers enjoyed cookies, cider and coffee and could sign up for credits on their account. Congratulations to the following credit winners: \$50 Pat Larson, \$75 Neal Abeln, \$100 Dick Donovan.

We also continued our 12 Days of Christmas Drawing. Customers could register online or in store. Below is a list of the winners.

Kessler's \$100 Heidi Marttila-Losure

Echo Show Sydney Kurtz

Debra McKiver Roma's \$100

\$100 Cash **David Anderson** 

Three22 Kitchen &

Natasha Swanson Cocktails \$100

Runnings \$100 April Solheim

Roku Streaming Stick Amy Krueger

Mulligan's \$100 **Deborah Witte** 

Hulu \$100 Jaimie Mitchell

Ken's \$100 Vicki Pigors

Golden Ticket Cinemas \$100 Tom Paepke

IVT Credit \$500

(pictured)



Congrats to all the winners!

# **National Do-Not-Call Registry**

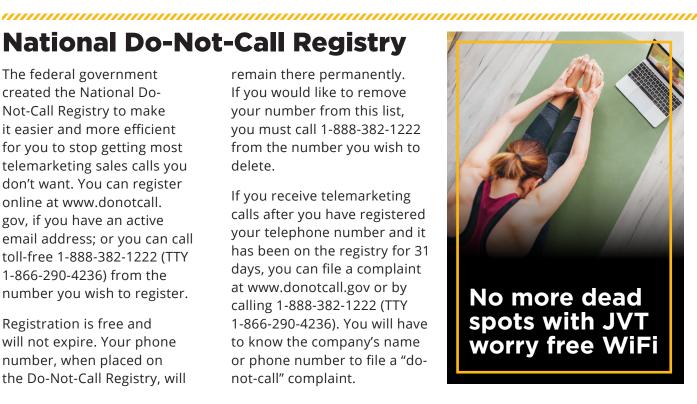
**Becky Bawek** 

The federal government created the National Do-Not-Call Registry to make it easier and more efficient for you to stop getting most telemarketing sales calls you don't want. You can register online at www.donotcall. gov, if you have an active email address; or you can call toll-free 1-888-382-1222 (TTY 1-866-290-4236) from the number you wish to register.

Registration is free and will not expire. Your phone number, when placed on the Do-Not-Call Registry, will

remain there permanently. If you would like to remove your number from this list, you must call 1-888-382-1222 from the number you wish to delete.

If you receive telemarketing calls after you have registered your telephone number and it has been on the registry for 31 days, you can file a complaint at www.donotcall.gov or by calling 1-888-382-1222 (TTY 1-866-290-4236). You will have to know the company's name or phone number to file a "donot-call" complaint.



### **AAHS Sponsored Pet**

Our December Aberdeen Area Humane Society sponsored pet, 4.5 year old cat Patches, was adopted very quickly. Because she was adopted, we happily donated \$250 to the AAHS.

Our November pet, Millie, is still available. You can find out more about Millie and other available pets at anewleashonlife.net or call the AAHS at 605-226-1200 to schedule a time to visit.



# **Simplify Your Life By Using the Ebill App**



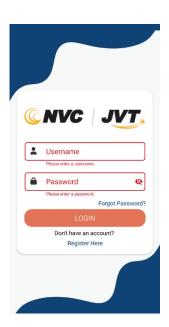
By signing up for Ebill, you will be notified each month by email that your bill is ready for online viewing. You can also make payments through the app. Customers who already have Ebill can simplify even

more by downloading the app. Search for Innovative Ebill in the Google Play Store and click on the icon pictured to the left.

Once you've downloaded the app, type in your zip code and scroll down to NVC & James Valley Telecommunications Ebill.

Log in using your existing eBill/bill pay website account. Don't have one? Not a problem! Using your latest invoice, register for a new Ebill account and say goodbye to cluttered paper invoice statements.

In the app, you can pay your bill, see payment history, usage, invoices, and more.



#### Refer A Friend

Looking for some easy money? Just refer a friend to JVT and you and your friend will each get a \$100 credit on your next bill! Just have them give us your name as the referrer.

#### **New Members**

Grieb Judith Columbia 605-396-2222

Mark's Electric Columbia 605-396-2300

# 2024 Bob Peterson Memorial Telecommunications Scholarship

James Valley Telecommunications will be awarding three \$2,000 scholarships this school year to area seniors whose parents or legal guardians are members of the cooperative.

Scholarship applications have been forwarded to the guidance counselors at area schools. Applications are also available online at www.jamesvalley.com.

The deadline for returning an application to James Valley Telecommunication's office is February 29, 2024. All applications must be received in the office by that date to be considered.

Seniors must be attending an accredited college, university or vocational school in South Dakota in the fall of 2024. A minimum GPA of 3.0 is required. As part of the application process, all applicants must submit an essay of 400 words or less on the topic, "Tell a story from your life describing an experience that either demonstrates your character or helped to shape it."

JVT members can also apply for the Foundation for Rural Service (FRS) scholarship. Requirements and application instructions are available at frs.org.



